

Emergency Communication Picture Communication Aid

Best way to communicate with me is:	Interpreter	Texting	Writing	Lip-read	I cannot Lip-read	Assistive Listening Device
Yes 	Name 	Good 	Headache 	Rash 	Oxygen 	Food/Drink 
No 	I, me 	Bad 	Cold 	Sore Throat 	Service Animal 	Bathroom 
Emergency 911 	You 	Help 	Hot 	Nausea 	Hearing Aid 	Phone 
Who 	We 	Hurt 	Pain 	Cough 	Loud 	Identification 
Where 	He 	Sick 	Can't Breathe 	Medication 	Walker 	Charge 
What 	She 	Worried 	Fever 	Glasses 	Disability 	Pet 
When 	They 	Scared 	Dizzy 	Wheelchair 	Allergy 	Transportation 
Why 	Family 	Lost 	Runny Nose 	Cane 	Pregnant 	Hospital 
Looking for someone.		What is the news?		Can my pets come in with me?	Wi-Fi Password	

I can't speak, but I can hear and understand you.				
I can spell my replies. Please be patient.				
0	1	2	3	4
5	6	7	8	9
A	B	C	D	E
F	G	H	I	J
K	L	M	N	O
P	Q	R	S	T
U	V	W	X	Y
Z	?	.	!	SPACE

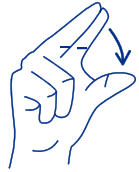
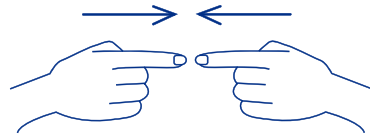
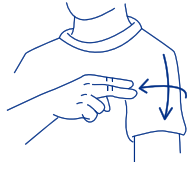
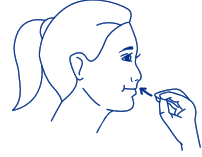
Tabla de comunicación con imágenes para emergencias

La mejor manera de comunicarse conmigo es:	Intérprete	Mensajes de texto	Escribir	Lectura de labios	No puedo leer labios	Dispositivo de asistencia auditiva
Sí	Nombre	Bien	Dolor de cabeza	Sarpullido	Oxígeno	Comida o bebida
No	Yo	Mal	Frío	Dolor de garganta	Animal de servicio	Baño
Emergencia	Usted	Auxilio	Calor	Náuseas	Audífono	Teléfono
Quién	Nosotros	Lastimado	Dolor	Tos	Fuerte	Identificación
Dónde	Él	Enfermo	Secreción nasalrespirar	Medicamento	Andador	Cargar
Qué	Ella	Preocupado	Fiebre	Anteojos	Discapacidad	Mascota
Cuándo	Ellos	Asustado	Mareado	Silla de ruedas	Alergia	Transporte
Por qué	Familia	Perdido	Secreción nasal	Bastón	Embarazada	Hospital

No puedo hablar, pero puedo oírle y entenderle.				
Puedo deletrear mis respuestas. Sea paciente.				
0	1	2	3	4
5	6	7	8	9
A	B	C	D	E
F	G	H	I	J
K	L	M	N	O
P	Q	R	S	T
U	V	W	X	Y
Z	?	!	.	Espacio

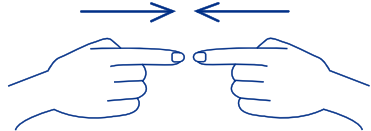
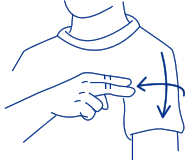
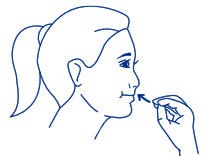
Busco a alguien.	¿Cuál es la noticia?	¿Pueden entrar mis mascotas conmigo?	Contraseña del Wi-fi
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Emergency Communication American Sign Language Communication Aid

The best way to communicate with me is:	Interpreter 	Texting 	Writing 	Lip-read 	I cannot lip-read 	Assistive Listening Device 
 Yes	 No		 Help			
 Hurt	 Sick		 Stop			
 Interpreter	 Medicine		 Hospital			
 Food	 Water		 Bathroom			
Wi-Fi password	Video relay service interpreter 					

 Aa	 Bb	 Cc	 Dd
 Ee	 Ff	 Gg	 Hh
 Ii	 Jj	 Kk	 Ll
 Mm	 Nn	 Oo	 Pp
 Qq	 Rr	 Ss	 Tt
 Uu	 Vv	 Ww	 Xx
 Yy	 Zz	I can spell my replies. Please be patient.	

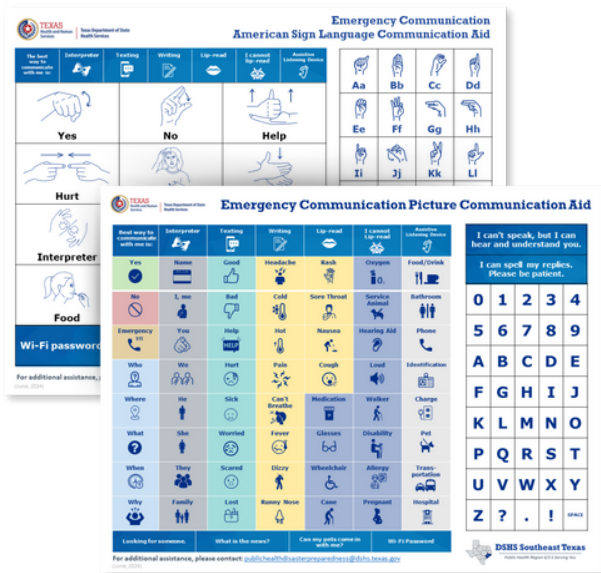
Tabla de comunicación en lengua de señas estadounidense para emergencias

La mejor manera de comunicarse conmigo es:	Intérprete	Mensajes de texto	Escribir	Lectura de labios	No puedo leer labios	Dispositivo de asistencia auditiva
						
Sí						
						
No						
						
Auxilio						
						
Lastimado						
						
Enfermo						
						
Alto						
						
Intérprete						
						
Medicamento						
						
Hospital						
						
Comida						
						
Agua						
						
Baño						
Contraseña del Wi-fi	Servicio de interpretación remota por video 					

			
Aa	Bb	Cc	Dd
			
Ee	Ff	Gg	Hh
			
Ii	Jj	Kk	Ll
			
Mm	Nn	Oo	Pp
			
Qq	Rr	Ss	Tt
			
Uu	Vv	Ww	Xx
		Puedo deletrear mis respuestas. Sea paciente.	
Yy	Zz		

How to Use the Emergency Communication Aid

For Emergency Responders



In a disaster, clear communication is vital. The Emergency Communication Aid helps people with communication barriers effectively express their needs to emergency responders. Use this guide to determine how to communicate with individuals, ensuring that everyone can access the support they need when it matters most.



Identify how the person prefers to communicate.

Ask questions one at a time that can easily be answered with a YES or NO response, such as:

- Can you show me how you say YES?
- Can you show me how you say NO?
- Can you show me how you point to something or someone you want?
- Is there someone here who can help me communicate with you?
- Do you have a communication board, communication book, or a speech generating device?
- Did you bring it with you?
- If they indicates YES, ask them where it is and help them retrieve it. If they indicate NO, show them the Emergency Communication Aid.



And remember:

- Take time to listen carefully.
- Give the person extra time to respond.
- Remember to ask simple questions that can be answered with a YES or NO.

Helpful Tips for Emergency Responders



The Emergency Communication Aid can help ensure that individuals are heard and their needs are addressed. To get the most out of this tool, consider the following key practices below to enhance your interactions and support during emergencies.



Ensure Familiarity

Before a disaster, familiarize the individual with the communication aid and practice using it regularly.



Patience and Understanding

Allow the individual time to select the appropriate picture or symbol and be patient with their communication process.



Clear Instructions

When interacting with someone using the communication aid, provide clear instructions and point to options on the aid to guide them.

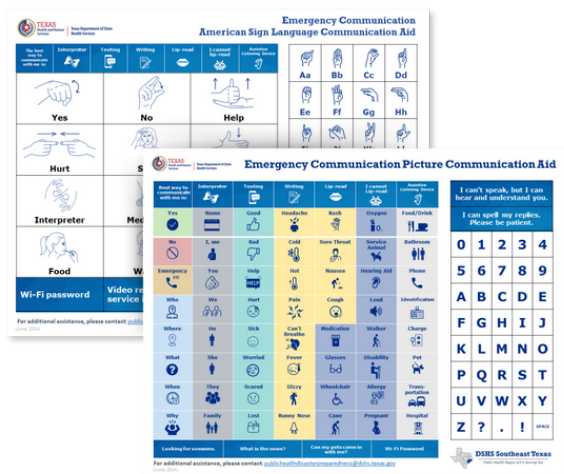


Interpreter, if Needed

If the individual requires additional support, consider using an interpreter or someone familiar with the communication aid.

How to Use the Emergency Communication Aid

For the Individual



In a disaster, clear communication is vital. The Emergency Communication Aid helps people express their needs to emergency responders effectively. Use this guide to understand how to use the aid and ensure that you have the support you need.



Before a disaster, become familiar with the communication aid and practice using it.



Keep the communication aid in your emergency preparedness kit.



Tell the emergency responder how you want to communicate. (Ex: pointing, gestures, nods, sounds, eye gaze, and eye blinks.)



When you need to ask or answer a question, indicate to the picture on the communication aid that represents your message.



Use the alphabet to spell out words not on the communication aid.